

Terms of Business

Please find below standard terms of business for our funerals.

If you have any questions, please ask your Simplicity Account Manager..

Service type

Payment required

Unattended

Intimate

Family Led

Full payment required at time of arrangement before any services are commenced

Payment Options

DWP (Department for Work and Pensions)

Debit or Credit Card over the telephone.

If you have made or intend to make an application for a DWP Funeral Payment or any other financial assistance or grant to help you pay for the funeral, it is likely that it will only cover part of the Funeral Cost that you owe us. In some cases, an application for a DWP Funeral Payment or any other financial assistance or grant may not be successful or only be partly successful. It is important to remember that in all these circumstances you will still be responsible to us for payment of any outstanding money in relation to the Funeral Cost.